

# I can help you with that!

It's one thing to say that the AGRM staff is ready and anxious to serve you, but it's another thing to know whom to contact about what. This paper is your GPS through the morass of uncertainty. Use this to quickly connect with the staff member who can best assist you.

Fax for all staff:  
**(719) 266-8600**

Address for shipping and mailing to all staff:  
**AGRM, 7222 Commerce Center Drive, Suite 120, Colorado Springs, CO 80919**



### Brad can help with:

- ▶ *Rescue* magazine articles and columns
- ▶ *Rescue* magazine advertising
- ▶ *Street Smart* blurbs and advertising
- ▶ Annual Convention exhibits and sponsorships
- ▶ Business membership

#### **Brad Lewis**

*Publications and Advertising Manager*  
blewis@agrm.org  
(719) 649-4478



### Christine can help with:

- ▶ Scheduling for John Ashmen
- ▶ AGRM calendar of events
- ▶ AGRM board and district elections
- ▶ AGRM board meeting logistics
- ▶ *Invisible Neighbors* orders

#### **Christine Matos**

*Executive Assistant*  
cmatos@agrm.org  
(719) 266-8300, ext. 101



### John can help with:

- ▶ AGRM mission, vision, and strategies
- ▶ CEO confidential matters
- ▶ Crisis management issues
- ▶ CEO leadership transitions
- ▶ Mission board development
- ▶ Executive leadership quandaries
- ▶ International partnerships

#### **John Ashmen**

*President and CEO*  
jashmen@agrm.org  
(719) 266-8300, ext. 106



### Justin can help with:

- ▶ Member service facilitation
- ▶ Industry Best Practices
- ▶ Certification content
- ▶ Organizational management
- ▶ HR matters
- ▶ Legal issues
- ▶ Website resources
- ▶ Convention education (seminars)
- ▶ Emerging Leaders Institute (ELI)

#### **Justin Boles**

*Director of Member Services*  
jboles@agrm.org  
(719) 266-8300, ext. 104



### Lisa can help with:

- ▶ Annual Convention general information
- ▶ Annual Convention presenter confirmations
- ▶ CEO Summit general information
- ▶ DC Forum general information
- ▶ Future event dates and locations
- ▶ District conference contacts and logistics

#### **Lisa Miller**

*Meetings and Events Manager*  
lmiller@agrm.org  
(719) 266-8300, ext. 107



### Marcy can help with:

- ▶ Membership enrollments
- ▶ Membership renewals
- ▶ All event registrations
- ▶ Website password resets
- ▶ Membership history and records
- ▶ AGRM connect groups (online chat)

#### **Marcy Sandoval**

*Data and Member Support Manager*  
msandoval@agrm.org  
(719) 266-8300, ext. 100



**Nicole can help with:**

- ▶ National PR initiatives
- ▶ Press releases
- ▶ Media inquiries
- ▶ Current surveys (Annual and Snapshot)
- ▶ Past research and national statistics
- ▶ Emerging leaders network

**Nicole Daniels**

Director of Public Relations  
ndaniels@agrm.org  
(719) 266-8300, ext. 103

**Rhett can help with:**

- ▶ Interpretation of regulation
- ▶ Government overreach/intervention
- ▶ Government funding dilemmas
- ▶ HUD and HHS regulations
- ▶ State and local laws
- ▶ Washington, D.C., appointments



**Rhett Butler**

Government Liaison  
rbutler@agrm.org  
(571) 296-9490



**Selena can help with:**

- ▶ Addiction and recovery matters
- ▶ Sheltering and housing issues
- ▶ Client education and employment
- ▶ Social enterprises
- ▶ Expansion (new mission development)
- ▶ Philosophy of membership
- ▶ Lapsed membership

**Selena Hayle**

Director of Member Engagement  
shayle@agrm.org  
(904) 504-0625

**Stacie can help with:**

- ▶ District finances and financial reports
- ▶ Donations and faith promises
- ▶ AGRM finances
- ▶ AGRM audit and 990 forms



**Stacie Hughes**

Director of Operations  
shughes@agrm.org  
(719) 266-8300, ext. 105

## 20 typical FAQs

How do I reset my website login?

**Marcy can help.**

Does HUD's latest ruling apply to us?

**Rhett can help.**

What's the average salary of a mission CEO with 10 years experience?

**Justin can help.**

Where can I get a job description for a director of development?

**Justin can help.**

Can you help me make changes to a convention registration?

**Marcy can help.**

How do I get my ad in *Street Smart*?

**Brad can help.**

What recovery materials are other members using these days?

**Selena can help.**

Who else is operating a shelter for women with dual diagnosis?

**Justin can help.**

Can John Ashmen come and speak at our anniversary celebration?

**Christine can help.**

How many people are served by AGRM missions every year?

**Nicole can help.**

Can I teach a seminar at next year's convention?

**Justin can help.**

What are the industry's best practices for governance?

**Justin can help.**

How much money do we have in our district account?

**Stacie can help.**

When does our certification need to be renewed?

**Marcy can help.**

What step should I take if I think my days as CEO are numbered?

**John can help.**

How do we start a mission in a city that really needs one?

**Selena can help.**

Can you help prepare me for a potentially disastrous board meeting?

**John can help.**

How can we take part in that national campaign that you've launched?

**Nicole can help.**

What are the dates of next year's convention?

**Lisa can help.**

Is it possible that I could serve as an officer in my district?

**Christine can help.**